



### ***How Do I Deal with a Student in Distress?***

The Family Educational Rights and Privacy Act (FERPA), requires us to protect student information and privacy. However, FERPA has exceptions for health and safety emergencies.

If you encounter a student in physical or mental distress, **immediately** connect that student with the appropriate University resources, and follow up with those resources.

**It is not a violation of FERPA to report health and safety emergencies! If you are in doubt, report the situation!**

For guidance, review the [Student Affairs Resources for Faculty Consultation and Referral](#) and contact the core offices below.

Dean of Students tel. (202) 319-5619

Title IX Coordinator tel. (202) 319-4177

University Counseling Center tel. (202) 319-5765

Campus Ministry tel. (202) 319-5575

Disability Support Services tel. (202) 319-5211

Center for Academic Success tel. tel. (202) 319-5655

Please note, you can always call the Catholic University Department of Public Safety, at 202-319-5111. This is the only phone number that is staffed 24 hours a day, 7 days a week. Public Safety has emergency contact information for all key staff.